W. 01428A · 09 · 0103 W. 01428A · 09 · 0104 TARIZONA CORPORATION COMMIS



### UTILITY COMPLAINT FORM

	Investigator:	Jenny	Gomez (
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Phone:





**Opinion** 

No. 2009

82351

Date: 10/13/2009

**Complaint Description:** 

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

**Complaint By:** 

**James** 

**Priority: Respond Within Five Days** 

Robinson

**Account Name:** 

James Robinson

Home:

Street:

Work:

City:

Goodyear

**CBR** 

State:

ΑZ

Zip: 85395

is: E-Mail

Utility Company.

Litchfield Park Service Company

Division:

Sewer

**Contact Name:** 

Contact Phone: (6

**Nature of Complaint:** 

REFERENCE: LITCHFIELD PARK SERVICE, CO.

**Investigator's Comments and Disposition:** 

I am a customer of Litchfield Park Service Co., (LPSCO) and I am very disturbed by their application for a dramafic increase in the water base rate. The application also state that this rate increase is "permanent."

Given the amount of growth in their service area, (both residential and commercial), LPSCO cannot claim that they are underfunded regarding growth or maintenance in the infrastructure. Developers of both residential and commercial properties are required to fund the infrastructure improvements. If LPSCO mismanaged this spectacular growt over the past 5-10 years, the cost should be born by the developers or the sharehold, not the customers. Placing a burden of this magnitude on the customers of LPSCO is not in the best interest of serving the community. A retroactive fee on developers is a more appropriate action.

Even if LPSCO can make a case for an increase, an 80% increase in the base rate is completely unreasonable. Again on the surface this appears to be a case of gross mismanagement rather than outside influences beyond the control of LPSCO.

I want to thank the Commission in advance for considering my comment regarding this unreasonable rate increase, and look forward to your decision on LPSCO's application. \*End of Complaint\*

**Utilities' Response:** 

Arizona Corporation Commission

DOCKETED

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DOCKETEDBY



# ARIZONA CORPORATION COMMISSION

### **UTILITY COMPLAINT FORM**

**************************************		
REFERENCE: LITCHFIELD PARK SERVICE, CO.		
Opinion noted and filed in Docket No. by Trish Meeter		
*End of Comments*	Date Completed: 10/13/2009	
Opinion No. 2009 - 82351		

SW · 01428 A · 09 · 0104 W · 01428 A · 09 · 0104

### ARIZONA CORPORATION COMMISSION

#### UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax

**Priority: Respond Within Five Days** 

**Opinion** 

No. 2009

82526

Date: 10/20/2009

**Complaint Description:** 

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

**Complaint By:** 

Shirley

Dias

**Account Name:** 

**Shirley Dias** 

Street:

Home: Work:

City:

Glendale

CBR:

State:

ΑZ

**Zip:** 85307

is:

**Utility Company.** 

Liberty Water-Litchfield Park Service Company

Division:

Water

**Contact Name:** 

Contact Phone: (



### **Nature of Complaint:**

Customer is opposed to the increases in rates for LPSCO. An increase of what the company is asking for will increase her monthly bill form 27.26 to 49.00 monthly.

\*End of Complaint\*

### **Utilities' Response:**

## Investigator's Comments and Disposition:

docketed SW 01428A-09-0103 \*End of Comments\*

Date Completed: 10/20/2009

Opinion No. 2009 - 82526